

## Government Shutdown-What you need to know

- We recognize and appreciate that some of our customers may be concerned about how a federal government shutdown could affect things such as paychecks for federal employees and government contractors, federal benefits payments, National Flood Insurance Program payments and other government programs. We stand ready to work with and support our customers who may be facing any hardships due to the current circumstances.
- We encourage federal employees and others in need to reach out to us as soon as possible to discuss their personal situation and see what help may be available.
- Other customers may also have broader concerns about a shutdown's impact on the economy and the markets. If you have investment accounts through our bank or have questions, please contact us and we will be happy to speak with you.
- Our bank will continue to support our customers through major challenges such as this shutdown just as we did during the pandemic and previous interruptions in government operations.
- Key message: The bank can only help if you reach out and let us know your situation.

A government shutdown will have no direct impact on our bank's operations. We are open for business and fully functioning no matter what is happening in the nation's capital.

- This is an ongoing issue over spending within the federal government that does not directly affect our institution.
- While we are monitoring the situation, our bank and the broader banking sector are strong, and your FDIC-insured deposits are still fully protected and readily available.
- Regardless of what is happening in Washington, you can rest assured that the banking system is safe and your deposits will be there when you need them. Customers' deposits are protected by FDIC insurance. In the more than 90-year history of the FDIC, no one has ever lost a penny of an insured deposit.
- While our bank is not directly affected by the shutdown, the Small Business Administration, Federal Housing Administration, the Department of Agriculture and other agencies with lending programs funded by the federal government could be impacted. That means loans requiring those offices' approval may not be processed while the shutdown is in effect. In addition, verification resources from certain government agencies, such as tax transcripts from the IRS, may not be available which could delay mortgage loan approvals.
- While the National Flood Insurance Program is a federal program that relies on congressional authorization, loans that require flood insurance can still close during a lapse in the NFIP, either by following certain NFIP and regulatory guidelines (FDIC, OCC, and FRB) and ensuring that a system is in place to obtain NFIP policies as soon as the program is reauthorized, or by obtaining private flood insurance. NFIP payments could still be delayed by a shutdown.
- We will work with our customers to make the shutdown as seamless as possible.

For more information visit:

